

Complaints dealt with by the Director-General of Communications in February 2021

In February 2021, the Director-General of Communications (“DG Com”) dealt with 208 cases (1 613 complaints) under the delegated authority of the Communications Authority (“CA”), of which 19 cases (25 complaints) were classified as minor breaches and 138 cases (1 535 complaints) as unsubstantiated. The remaining 51 cases (53 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from March 2020 to February 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in February 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of February 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from March 2020 to February 2021**

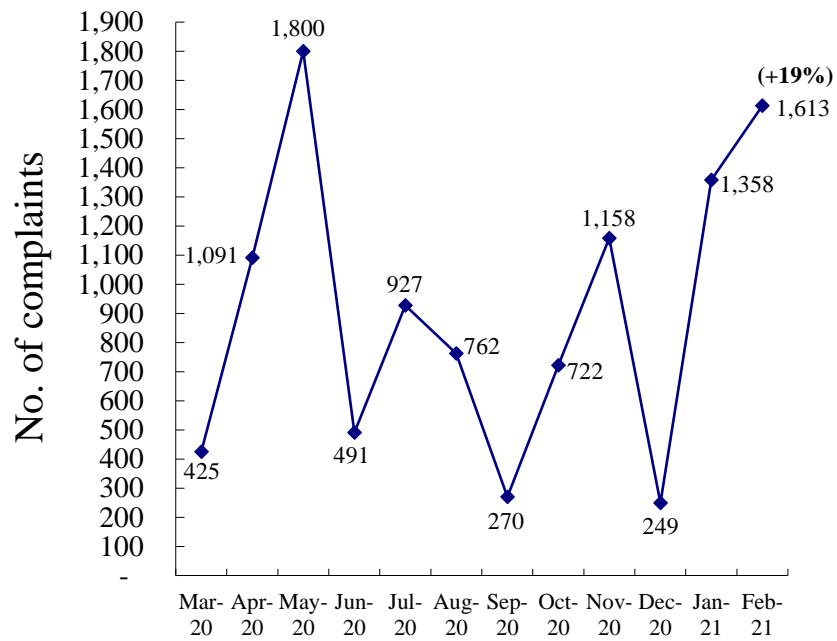


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in February 2021

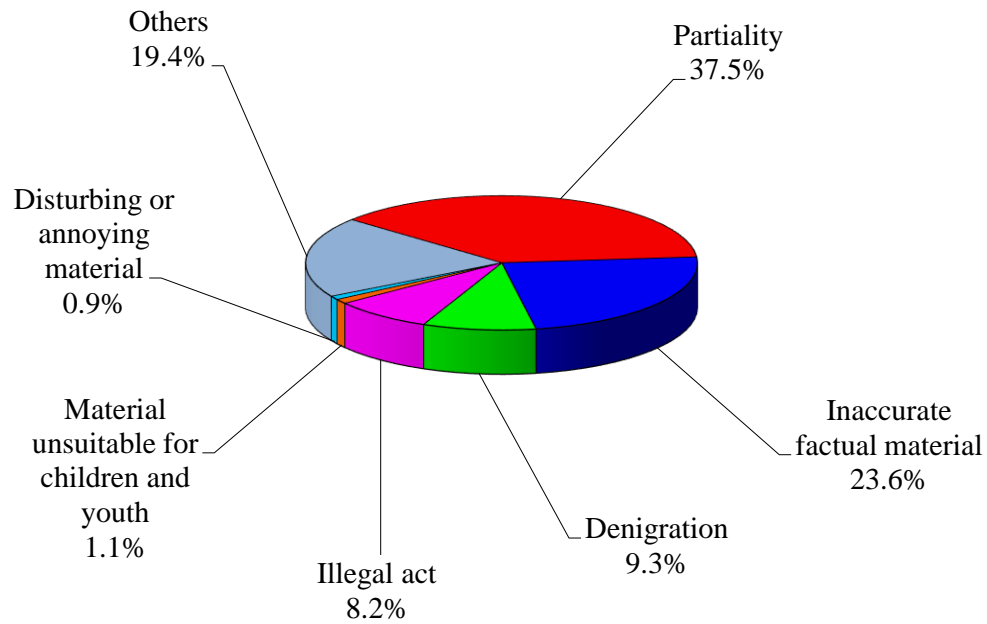


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in February 2021**

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “Hidden” (潛罪真相)	HKTVE ViuTVsix	25.9.2019	Non-designated Language
TV Programme “2019 Sing! China” (2019 中國好聲音)	HKTVE ViuTVsix	27.9.2019	Non-designated Language
TV Programme “Overnight News” (深宵新聞報道)	TVB News	27.2.2020	Inaccuracy
TV Programme “News at Seven-Thirty” (七 點半新聞報道)	TVB Pearl	2.3.2020	Inaccuracy
TV Programme “Livecast of “National Day of Mourning” (「全國 哀悼日」直播)	TVB Jade	4.4.2020	Inaccuracy
TV Programme “News at Seven-Thirty” (七 點半新聞報道)	TVB Pearl	12.4.2020	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	30.4.2020	Inaccuracy

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “One Hour News at 7:30” (無綫 7:30 一小時新聞)	TVB News	11.5.2020	Inaccuracy
TV Programme “News at 6:30” (六點半新聞報道)	TVB Jade	23.7.2020	Inaccuracy
TV Programme “News Cast at 6” (6 點新聞報道)	HKTVE ViuTV	11.11.2020	Inaccuracy
TV Programme “Market Ready” (開市埋位)	HKCTV i-Cable Finance Info Channel & Fantastic TV Hong Kong Open TV	2.12.2020	Inaccuracy
TV Programme “Morning Cable” (Cable 早晨)	HKCTV i-Cable Finance Info Channel	11.12.2020	Inaccuracy
TV Programme “Wealth 360” (智富 360)	TVB Finance & Information	11.12.2020	Inaccuracy
Radio Programme “News at 12noon” (午間新聞天地)	RTHK Radio 1	23.12.2020	Inaccuracy
TV Programme “Money Facetime” (財經 Facetime)	HKCTV i-Cable Finance Info Channel & Fantastic TV Hong Kong Open TV	24.12.2020	Inaccuracy

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “Hong Kong Review 2020” (2020 香港大事回顧)	TVB Pearl	29.12.2020	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	30.12.2020	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	2.1.2021	Inaccuracy
TV Programme “Trading Hall Express” (交易所直播室)	HKCTV i-Cable Finance Info Channel & Fantastic TV Hong Kong Open TV	5.1.2021	Inaccuracy