

**Complaints dealt with by the Communications Authority (“CA”) (released on 22 February 2021)**

The CA considered cases of dissatisfaction with the decisions of the Director-General of Communications (“DG Com”) on complaint cases.

Having considered the recommendations of the Broadcast Complaints Committee, the CA decided to uphold the decisions of the DG Com on two cases of dissatisfaction with the decisions of the DG Com. The list of the cases is available in the [Appendix](#).

22 February 2021

## Appendix

### List of Cases of Dissatisfaction with the DG Com's Decisions

<b>Title</b>	<b>Channel</b>	<b>Broadcast Date</b>	<b>Substance of Complaint</b>	<b>Decision being upheld</b>
TV Programme “News Headlines” (新聞提要)	TVB Jade	20.4.2020	Inaccuracy & Unfairness	Unsubstantiated
TV Advertisement for “Nonio Mouth Wash” (「Nonio無口氣漱口水」廣告)	TVB Jade	November 2020	Untruthful Claim	Unsubstantiated