

Complaints dealt with by the Director-General of Communications in December 2020

In December 2020, the Director-General of Communications (“DG Com”) dealt with 153* cases (249 complaints) under the delegated authority of the Communications Authority (“CA”), of which 12 cases (17* complaints) were classified as minor breaches and 110* cases (201* complaints) as unsubstantiated. The remaining 31 cases (31 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from January to December 2020 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in December 2020. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of December 2020.

*figures updated in February 2021

Figure 1

**Complaints dealt with by the
Director-General of Communications
from January to December 2020**

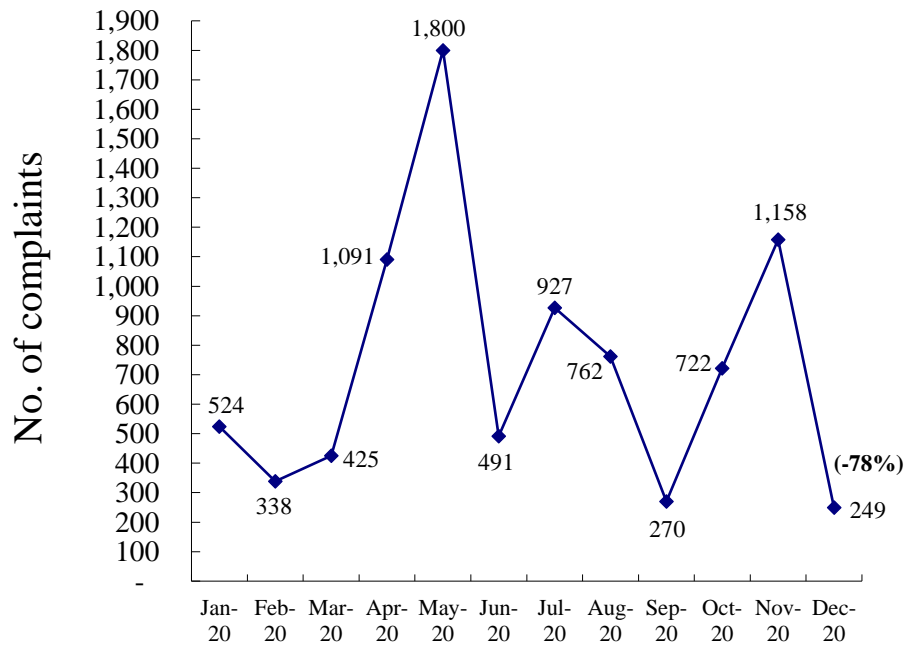


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in December 2020

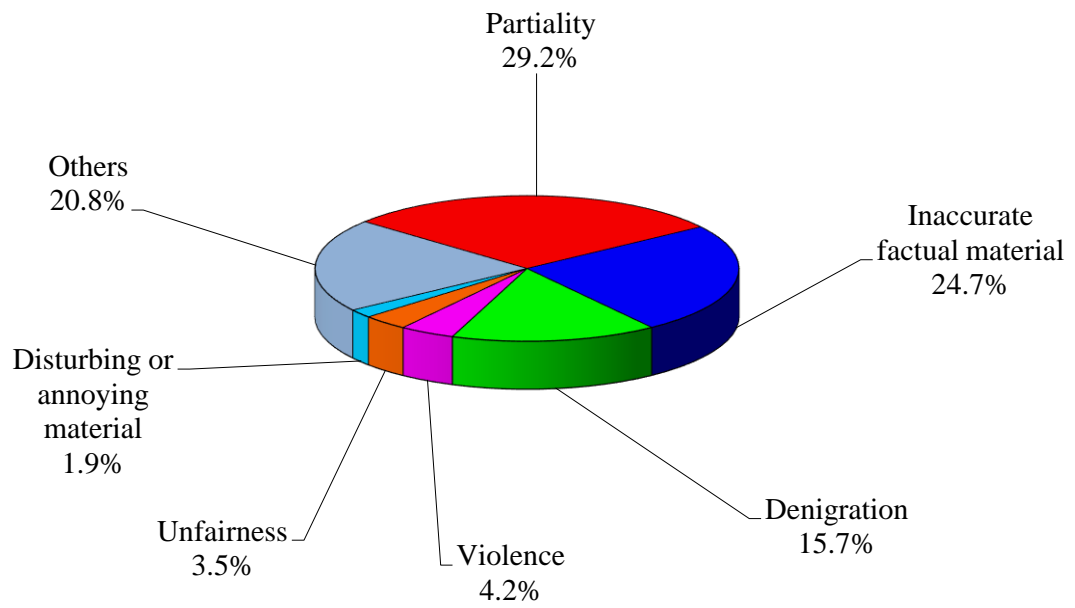


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in December 2020**

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “Live News” (現場直播)	HKCTV i-Cable Live News Channel	22.9.2019	Language
TV Programme “Headliner” (頭條新聞)	RTHK(TVB Jade) & RTHK TV 31	15.11.2019	Inaccuracy
Radio Programme “News Bulletin” (午間新聞專輯)	CR 1	16.12.2019	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	25.2.2020	Inaccuracy
TV Programme “LegCo Review” (議事論事)	RTHK TV 31	26.3.2020	Inaccuracy
TV Programme “1900 News” (新聞最前線)	Fantastic TV Hong Kong Open TV	29.3.2020	Brief omission of subtitles
Radio Programme “News Report” (新聞報道)	RTHK Radio 1	23.6.2020	Inaccuracy
TV Programme “Noon News” (午	TVB Jade	28.6.2020	Inaccuracy

Title	Channel	Broadcast Date	Substance of Complaint
聞新聞)			
TV Programmes “Financial News” (無綫財經新聞) & “Cable Finance” (有線財經)	TVB Finance & Information; and HKCTV i-Cable Finance Info Channel	26.8.2020	Inaccuracy
Radio Programme “News Report” (新 聞報道)	RTHK Radio 1	3.9.2020	Inaccuracy
TV Programme “Cable News” (有 線新聞)	HKCTV i-Cable News Channel	28.9.2020	Inaccuracy
Radio Programme “News Report” (新 聞報道)	Metro Finance	2.10.2020	Inaccuracy