

# Communications Authority

## Complaint Form on Television or Radio Broadcast

Ref. No. : LM\_\_\_\_\_

(For Official Use)

### **I Notes for Complainant**

1. To allow us to investigate your complaint, please provide us with sufficient information such as the name of the programme, advertisement or other broadcasting material, the broadcast station and channel, the actual broadcast date and time, and a brief description of the complaint. In view of the large amount of broadcast materials made available to the public, complaints without sufficient and concrete details for identification of the broadcast material concerned cannot be further processed. Please also leave your correspondence address, email address or fax number with us if you would like to be informed of the investigation results in writing.
2. Please fax the completed complaint form to the Office of the Communications Authority. (Fax No.: 2507 2219)
3. The information you provided in Part II and Part III will be used for the purposes which are directly related to this complaint. Complaints without sufficient details for follow-up action will not be processed.
4. Complainants have the right to request access to and correction of their personal data submitted for this complaint in accordance with the Personal Data (Privacy) Ordinance. Enquiries concerning the personal data access and correction should be submitted in writing to the Departmental Secretary of the Office of the Communications Authority, 20/F., Wu Chung House, 213 Queen's Road East, Wanchai, Hong Kong.

### **II Particulars of Complainant**

Name : Title:  Mr/  Ms  
(Please put a tick in the appropriate box)

Telephone No. (Day Time) :

Address: (to be completed if a written reply is required)

E-mail Address/Fax No.: (to be completed if a written reply is required)

### **III Details of Complaint**

#### **Type of complaint:**

- Programme       Advertisement       Programme Promo  
 Government Announcement in the Public Interest  
 Reception Problems       Others  
(Please put a tick in the appropriate box)

#### **Title :**

Actual Broadcast Date<sup>+</sup> : \_\_\_\_\_

Actual Broadcast Time<sup>#</sup> : \_\_\_\_\_

#### **Broadcast Channel (Please fill in the appropriate blank with the channel name)**

##### **Television**

##### **Domestic Free Television Programme Service**

Fantastic TV: \_\_\_\_\_

HKTVE: \_\_\_\_\_

TVB: \_\_\_\_\_

##### **Domestic Pay Television Programme Services**

Cable TV: \_\_\_\_\_

now Broadband TV: \_\_\_\_\_

##### **Non-domestic Television Programme Services**

Station: \_\_\_\_\_

Channel: \_\_\_\_\_

##### **Radio Television Hong Kong**

Channel: \_\_\_\_\_

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<sup>+</sup> General references such as “Every Day”, “Monday to Friday”, “Every Sunday”, “March 2008”, “6-15 March 2008”, “episodes 5 to 10”, “the whole drama series” etc. are not concrete enough for identification of the broadcast material under complaint.

<sup>#</sup> General references such as “in the morning”, “at night”, “at prime time”, “at meal time”, “2:00pm-5:00pm” etc. are not concrete enough for identification of the broadcast material under complaint.

**Radio**

Commercial Radio: \_\_\_\_\_

Metro Broadcast: \_\_\_\_\_

RTHK: \_\_\_\_\_

**Others:**

**Details of Complaint:**